BCM030:

BUSINESS IMPACT ANALYSIS TRAINING

What is it	What it involves	Who should participate

The BIA is a thorough analysis of the organisation's business functions to understand the context of the organisation, the potential threats and risks faced and identify the needs and criticality of the various functions.	_Deliverable:_ one Business Impact Analysis Training workshop
	
	A facilitated workshop to training participants how to:
	
	• Identify and assess all business functions in order to determine criticality, functional interdependencies and vulnerabilities;
	• Conduct an in-depth assessment with owners of identified "Critical" business functions to:
	
	  o Define operational and technical aspects of critical business requirements.
	  o Determine operational and financial impacts of disruption over time.
	  o Determine Maximum Acceptable Outage timeframes (MAO).
	  o Determine backlog impacts in terms of time, cost and resources.
	  o Review any existing workarounds and continuity arrangements.
	
	Outcome:
	
	• Understanding of the organisation's critical business functions and their Maximum Acceptable Outage (MAO) that defines the priority for the response and allocation of resources.
	
	• The information gathered will inform the critical function's individual BCP (development of the BCP is not included in this program)
		• Line manager level with a thorough understanding of each and all of the organisation's business functions and processes.
		
		• Participant should also have a suitable level of authority and delegation to identify appropriate response strategies.
		
		How long
		
		• One 3 -4 hour workshop onsite or Virtual.
		
		Pre –Session Requirements
		
		• Current BCM plans
		• Organisational structure
		• Any previous test / exercise results with identified gaps
		• Organisation's Risk matrix / Impact table with consequences (if unavailable we will use ours)

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	• The information remains with the organisation to refine and develop their BCPs for each critical function.	