

# iAM Revolutionary

Public Private Partnering -  
No longer 'Risky Business'



# The Problem



**Asset management** has always been one of BHCC's greatest challenges.



**Risk management** is a crucial component of staying on top of our assets. It is also the part many councils struggle with the most.



**"It's human nature – stuff gets forgotten."**



**Like many councils our asset management processes were manual.**

This cost both time and money, neither of which we had an abundance of.

Aging Asset Infrastructure, low annual fiscal growth and being under-resourced, combined with increasingly sophisticated demands placed on us from regulators, our rate payers and other stakeholders, was creating the perfect storm.

# Setting the Vision

‘Operational Transformation’



Approaching  
Risk Challenges  
holistically



“Expose, mitigate,  
and prevent.”



Develop repeatable, justifiable,  
and auditable processes  
organisation wide



The question was, how  
could ‘**Technology**’ help?

# Technological Innovation



**Face and manage risk exposures**  
and friction points across whole of  
council, head-on, and solve them.



**Technology needs to support people**  
and enhance their lives.

# Public Private Partnering



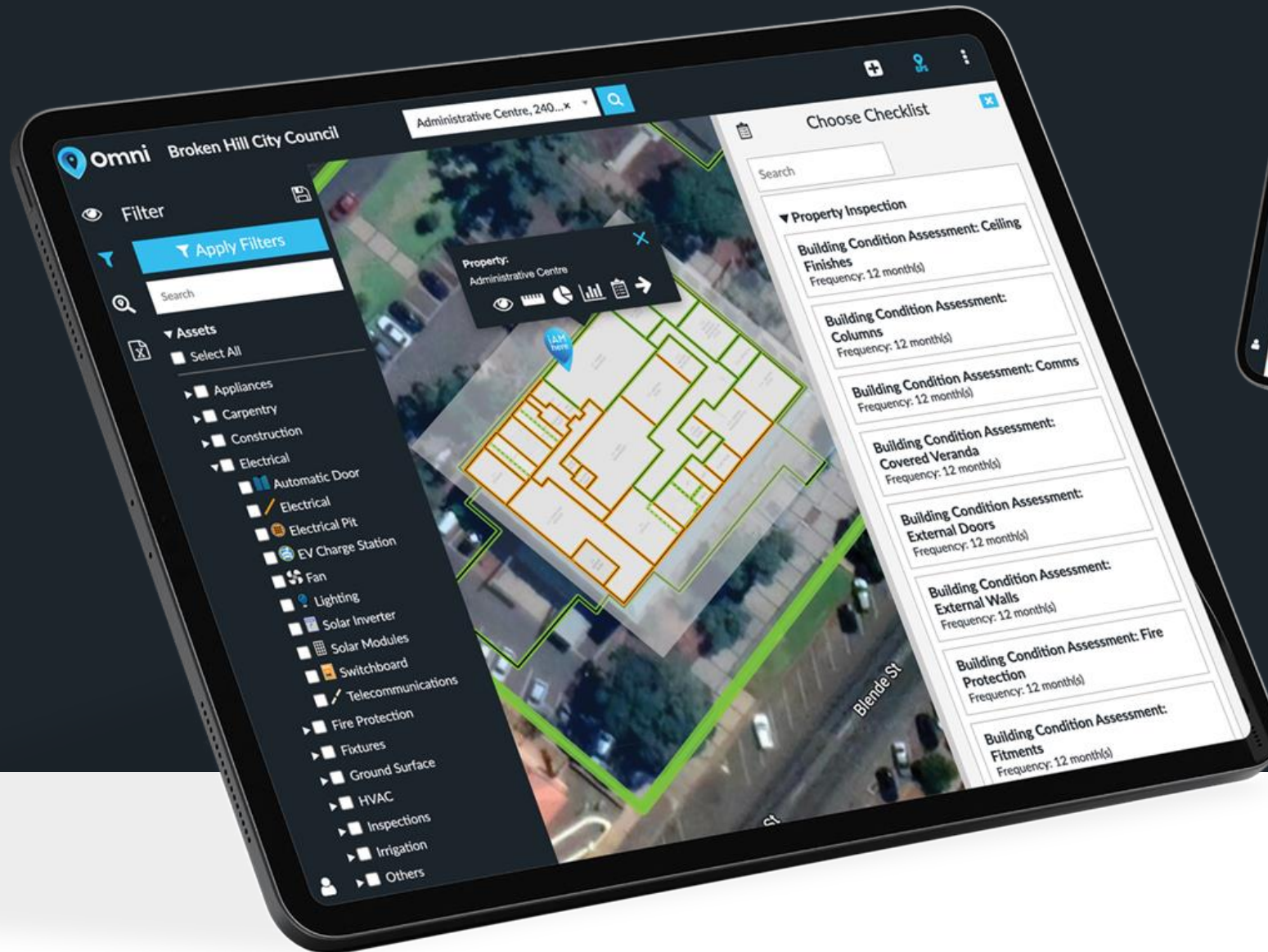
Could this work?

# The Partnering Journey:

All for one and one for all

- **Struggled to find a customisable and cost-effective solution.**
  - offerings were too expensive, prescriptive, or did not solve the problems.
  - They often solved problems we did not have, and we would get drowned in features we did not need.
- **Organisations prepared to listen** to our Outback Community issues and help solve them.
- A **future-development** approach.
- Today, Broken Hill City Council **manages *all of its assets through the iAM OMNI platform***. We achieved operational data points that were ‘Always on and always current’.
- We’ve now recently completed a **second ‘*Public Private Partnering Agreement*’** with iAM OMNI and together developed a vehicle and plant pre-start electronic system.
- Our Private Public Partnering Journey has **attracted the attention from councils across Australia**.

# Live view



Let's Go!

# Outcomes & Summary



It started **when Broken Hill City Council added cloud-based technology** to our existing software and then embraced Public Private Partnering concepts to help us solve industry wide problems in Asset and Risk Management.



Although technology is available out of the box, **BHCC needed to make it our own and solve the wider issues**, this is when partnering with iAM OMNI really made sense.

**90%**

**increase in efficiency.**  
Employee experience improved and risk reduced.

**50%**

**estimated use**  
of it's potential.

**Risk and Asset data**

has become plentiful and strategic decisions are now being made on evidenced and auditable information.



# Get on top of risk and asset management – and ahead of the game.

It's how YOU can be **Revolutionary** too!



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Q & A

